

# Security Centre



THE THOUGHTFUL INVESTOR

At Castlefield we aim to protect you, your account and your assets. Although there is no fool-proof plan, there are always measures that you can take in order to increase your online protection.

Private information: The best way to ensure that your private information remains private is to never let anybody other than yourself know of it. Should anybody request you to divulge your passwords or private information, don't!

Passwords: It is imperative that you employ strong, secure passwords. Typically your password should include: 8 or more upper and lower case characters, numbers and special characters such as '#' or '!'. To give you extra protection, change your passwords regularly.

Secure networks: Be extra careful whenever you go online using a network that you don't know. Learn about setting up your home router and Wi-Fi network securely.

Use email cautiously: The potential to expose yourself to harm is greater than ever, so it is important that you never send private information via unsecured mail. For more information on suspicious emails please see our Fraudulent Emails page.

Stay informed: Whilst we are always actively seeking new ways to protect our clients, it is useful for you to regularly check the government's own website <https://www.getsafeonline.org>.

